George Miller 643 Ashbury Ave Santa Rosa CA 95404

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

The main reason I continue to use a competitive provider is that they make me feel confident. Confident in that whatever information of mine they have will be secure and not used for marketing purposes. Confident in that if I need customer service I will get customer service that is quick, reliable, and courteous. Confident in that they are constantly striving to improve and upgrade their service. FCC please do not take away my confidence in what has become an extremely important service in my life and in many, many others' lives.

George Miller